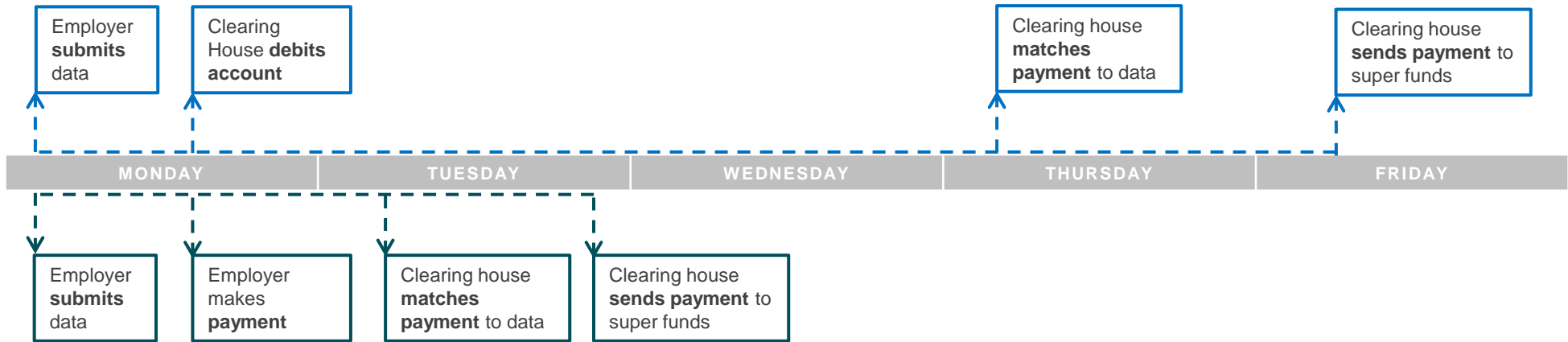


# Contribution payment timeline

## Processing timeframes

### DIRECT DEBIT PAYMENTS

where submission is made before 4pm AEST



### DIRECT CREDIT PAYMENTS

where submission *and* payment are made before 4pm AEST

PROCESSING SCENARIO	DIRECT CREDIT	DIRECT DEBIT
Remittance <b>from</b> PayClear <b>to</b> the super fund...	1 banking day	3 banking days
Total time <b>from</b> submission and payment <b>to</b> receipt by super funds...	2 business days	5 business days
To request a stop payment <b>from</b> employer <b>to</b> PayClear...	before <b>3pm</b> AEST	
Where a refund is issued <b>to</b> employer for excess super clearing house funds...	1 business days	
Where a refund is issued when funds are received but no contribution submission file is received.	7 business days	

Business days refers to days which are not weekends or public holidays in NSW, and Banking days refers to days in which PayClear's Bank is operating. These timelines are in line with the Product Disclosure Statement issued on 31 March 2022. If you have signed a PDS issued more recently, please refer to your PDS as the source of truth for payment timelines.